



**The Array Business Continuity (ABC) Peak Use Flex Plan provides burst remote access capacity with zero service interruption to maintain compliance and user productivity during unforeseen circumstances.** Available for *AccessDirect* and *DesktopDirect*, the Peak Use Flex Plan offers protection against local and global circumstances beyond IT's control, seamlessly scaling to accept any number of new or existing secure remote access users without administrator intervention.

## ■ Expecting the Unexpected

Events such as hurricanes, snow days, transit disruptions and the threat of global terror or pandemics make the world and the work environment increasingly unpredictable. More than ever, organizations require solutions that keep their employees up and running in the face of unanticipated events.

## ■ Array Business Continuity

An Array SPX Series Universal Access Controller combined with *Access Direct* or *DesktopDirect* and a Peak Use Flex Plan serve as the ideal end-user access component of a complete business continuity plan (BCP).

A browser-based architecture means workers can access critical resources anytime, anywhere. It also means the IT department is not saddled with costly and burdensome administrative tasks before or during unanticipated events.

## ■ ABC Peak Use Flex Plan

While SSL VPN remote access is a compelling compliance and business continuity solution, most competing products are priced and designed only to support day-to-day remote access. Only Array has the capacity to support an entire workforce on a single system and maintain a premium experience for each user.

Moreover, only Array's Peak Usage Flex Plan allows organizations to seamlessly scale beyond

their base concurrent user license without any actions on the part of IT. During a BCP event, users simply continue to log in and Array SPX Series hardware continues to absorb them. With Array, the success of the BCP plan does not hinge on any one process or individual.

## ■ Pricing & Reporting Process

The Peak Use Flex Plan requires an SPX3000 or SPX5000 system with a minimum base of 250 concurrent users and an existing Array support plan. In addition to their base concurrent user license, customers purchase (on an annual basis) the option to burst to an appropriately sized concurrent user ceiling. If burst capacity is not used, customers pay only the annual fee; if burst capacity is used, an additional fee is due.

The Peak Use Flex Plan has ceiling options from 50 to 20,000 concurrent users. Once a ceiling is selected and a corresponding annual fee is paid, customers agree to submit monthly SPX-generated reports to Array Networks, and to be billed should the reports indicate burst usage.

With a signed agreement, Array releases a Peak Use Flex Plan license key to the customer, who in return sends session reports within ten days of month's end to Array on an ongoing basis, showing peak usage for all units covered by the Peak Use Flex Plan. Array bills customers, if applicable, for usage above their base concurrent user license. Burst usage fees are determined by comparing peak usage against pre-negotiated peak-use pricing tiers.

## ABC Flex Plan Highlights

- **Cost-effective, scalable secure remote access** essential to any comprehensive business continuity plan
- **No IT interaction during BCP events;** guarantees an entire workforce can seamlessly and simultaneously log in should it be required
- **Scales to support 64,000 concurrent users on a single system** while maintaining single digit millisecond latency
- **Allows customers to select hardware appropriately priced for day-to-day secure remote access,** while gaining the headroom to support business continuity
- **Proven during the New York City transit strike** and over the course of Hurricane Katrina

## Sample Session Report

**BEGIN MAX SESSION REPORT**  
Serial Number : 0626A541990050016020120724102

Report for last month: December 2006

Session	Year	Month	Date
120	2006	December	12/22/2006 10:22 EST
122	2006	November	11/24/2006 11:47 EST
29	2006	October	10/20/2006 11:52 EDT
11	2006	September	09/29/2006 10:56 EDT
2	2006	August	08/30/2006 18:19 EDT
N/A	2006	July	N/A
N/A	2006	June	N/A
N/A	2006	May	N/A
N/A	2006	April	N/A
N/A	2006	March	N/A
N/A	2006	February	N/A
N/A	2006	January	N/A

Array SP Rel.SP7.3.3.16 Build 18 - built on Thu Oct 5 16:14:26 2006

Host name : array01  
System Module : 52882  
System RAM : 4014 MB  
System boot time : Tue Dec 12 14:25:04 EST (-0500) 2006  
Current time : Tue Jan 16 15:55:32 EST (-0500) 2007  
System up time : 35 days, 1:30  
Platform Bid Date : Thu Oct 5 16:14:21 PDT 2006  
SSL HW : HW (16C) Initialized  
SSL HW : HW (16C) Initialized  
Network Interface : 4 x Gigabit Ethernet Fiber  
Model : Array SPX5000, RAM Limit: 4096 MB  
Serial Number : 0625A5410302053016020820764102  
Maximum Sessions : 31000  
Maximum VPortals : 5  
Licensed Features : WebWall Clustering SSL SSL HwCompression  
LLB L3VPN HostCheck CacheCleaner VirtualDesktop  
URLAliasing ServiceMgmt WebApps ClientApp TCS  
AppFilter  
License Key : 827e5c52-178fef52-de62659f-3b535e68-dcda88c4-26ea130e-02010405-02031070-9295909

SIGNATURE  
SDussKQVCVwEnWkqL1Gze1Q8zkq6tP9Q9R+o/82ap81y0UyYKS  
Sd84+1R9Td3vxaq22Kep3977/5XTXqV+H+Jq5Tm5KmeRo6D  
UOFTfhj7Mitg8bqHNaG67kVWKTWirmw5bKd1VbvwMbvQj8fRf  
nGuUv+34W5DclcgQ74=

**END MAX SESSION REPORT**